



HEA Teaching and Learning Conference December 2024

Driving Changes in Teaching and Learning through Policy and Innovation



SUCCEED - Standardising the Use, Communication and Capability of StudentSurvey.ie Data: Collaborative and Interdisciplinary Approaches

Name of Institution/Organisation
Munster Technological University (MTU)
Who led the initiative?
<ul style="list-style-type: none">Teaching & Learning Unit (TLU)AnSEO – The Student Engagement OfficeResearch Integrity & Compliance Officer (RICO)Department of Mathematics
Date and timeframe of the initiative
Academic Year 2021 – 2022 and ongoing.
What was the reach of the initiative?
All academic units in MTU, i.e. all faculties, schools, and departments

Aims/Objectives
To make StudentSurvey.ie data more accessible, understandable, and actionable at academic unit and programme level within MTU enabling informed evidence-based decision making that directly improves the educational experience within the university thereby closing the feedback loop.
Rationale and Identified Needs
<p>Since its inception, over 350,000 students have participated in StudentSurvey.ie and these students have created a large and valuable data set of their experiences of higher education.</p> <p>From an institutional perspective each year, up until 2023, a national summary of survey results was produced by StudentSurvey.ie together with high-level institutional report for the year in question. However, to effectively interpret these results some level of contextualisation with information from individual institutions was required to understand what the students at that institution were saying. Hence, despite the valuable insights offered by StudentSurvey.ie, a significant challenge was faced by many institutions with data often being underutilised due to low response rates or remaining in silos and was not always accessible or actionable by academic units themselves. Hence, opportunities to improve teaching and learning, based on real student feedback, were often missed.</p> <p>To address this challenge, MTU decided, through its SATLE funded, SUCCEED project to take a more structured standardised approach to making StudentSurvey.ie data more useful and actionable for decision-making across the university.</p>



Frameworks, Policies, or Strategies Aligned (internal, local or national)
<ul style="list-style-type: none">National<ul style="list-style-type: none">HEA & NStEP<ul style="list-style-type: none">National Strategy for Higher Education to 2030HEA Strategic Plan 2023-2026NStEP - National Student Engagement Programme<ul style="list-style-type: none">Steps to Partnership A Framework for Authentic Student Engagement in Decision-MakingLocal (THEA)<ul style="list-style-type: none">The Technological Higher Education Quality Framework (THEQF) - Internal Quality Assurance and Enhancement (IQAE) of Taught ProvisionInternal MTU<ul style="list-style-type: none">Our Shared Vision Strategic Plan 2022-2027

Categories	Elements	Topics	Target Groups
Commit	Leadership, Strategy & Governance	Digital Transformation	Students
Coordinate	Curriculum and Assessment		Staff
Consult	Innovation in Teaching		Wider community
Create	Professional Development	Inclusive and Equitable Teaching Practices	
Celebrate & Continue			